

## Modernizing Public Sector Billing with HCL Domino

Valteri School Replaces Fragmented Excel Processes with the TIPLA System



HCL Domino

### Executive Overview

Valteri School, a national centre for learning support operating under the Finnish National Agency for Education, required a modern solution to manage billing and statistical reporting for its services across Finland.

The organization previously relied on multiple decentralized Excel files to track service orders and generate over 7,000 invoices annually. In partnership with Pinja, Valteri developed TIPLA on the HCL Domino platform—a centralized, web-based application that streamlined billing, improved reporting accuracy, and significantly reduced administrative workload.

### The Challenge

#### Fragmented Data in Excel

Valteri's billing and reporting processes depended on a fragmented set of Excel spreadsheets maintained across several organizational units. Managing over 7,000 invoices per year required extensive manual effort and created significant risks related to data consistency and reporting accuracy.

Critical data for regulatory reporting had to be manually compiled and exchanged through email between teams, resulting in time-consuming administrative work and limited visibility into service performance and financial information.

### The Solution

#### Specialized Application on Domino

Working closely with Valteri, Pinja designed and developed the TIPLA application on the HCL Domino platform. TIPLA centralizes service order and performance data into a single database, replacing the decentralized Excel-based processes.

The web-based application enables approximately 100 staff members to enter order and service information directly through a browser interface. TIPLA automatically generates standardized billing files compatible with Palkeet, the Finnish Government's financial management system, eliminating manual steps in the invoicing process.



# The Results

## Time Savings and Data Trust

The introduction of the TIPLA system significantly improved Valteri's administrative operations and provided immediate benefits for financial management and reporting.

- Elimination of manual data compilation for statistical reporting and billing.
- Centralized visibility into all service and order data across the organization.
- Automated generation of Palkeet-compliant billing files for more than 7,000 annual invoices.
- Standardized and secure data entry supporting long-term regulatory compliance.
- A scalable platform that has continued to evolve since its introduction in 2019.



With the TIPLA system built on HCL Domino, we gained a centralized and reliable platform for managing service data, billing, and reporting across our organization.



## Key Capabilities Delivered

### Single Source of Truth

Consolidation of five separate Excel systems into a centralized Domino database.

### Automated Billing Integration

Automatic generation of Palkeet-compatible billing files for government financial systems.

### Agile, User-Centric Platform

A flexible web application supporting approximately 100 staff members across multiple units.

### About PINJA

Pinja helps industrial companies embed sustainability directly into daily operations. Our AI-powered SaaS solutions improve efficiency, reduce waste and disruptions, and enable reliable compliance with increasingly strict environmental and traceability requirements. For more information go to: <https://www.pinja.com>

### About HCLSoftware

HCLSoftware is a global leader in software innovation, dedicated to powering the Digital+ Economy. We develop, market, sell, and support transformative solutions across business and industry, intelligent operations, total experience, data and analytics, and cybersecurity. Built on a rich heritage of pioneering spirit and unwavering commitment to customer success, we deliver best-in-class software products that empower organizations to achieve their goals. Our core values of integrity, inclusion, value creation, people centricity, and social responsibility guide everything we do. HCLSoftware serves more than 20,000 organizations, including a majority of the Fortune 100 and almost half of the Fortune 500. Learn more about how HCLSoftware can help you achieve your goals at <https://www.hcl-software.com/>